

COMPANY POLICY

Our **mission** is to centralize logistics needs in a single point, providing a flexible service that builds trust.

Our **vision** is our commitment to improving the logistics sector, becoming a benchmark brand, and dedicating our efforts to creativity and innovation, as well as to valuing and respecting our people.

To achieve this goal, we rely on the following pillars:

✓ **People: we value people and create a supportive environment to promote well-being.**
✓ **Service and excellence: we strive for excellence in all our activities, providing high-quality services. We promote cooperation and adaptability.**

- We strive for excellence in all our activities, aiming to provide high-quality services that fully meet our customers' needs and expectations.
- Continuous improvement of our processes, services, and management system, ensuring the authenticity, quality, and safety of our products.
- A proactive approach and dynamic actions to preserve the safety, integrity, and suitability of the goods under our responsibility, through a strong product safety culture and a firm commitment to promoting it at all levels of the organization.
- Committed to complying with the requirements of UNE-EN ISO 9001, IFS Logistics, GDP for Medicinal Products, QS Scheme for Food, and UNE-EN ISO 14064.
- Compliance with applicable legal requirements and other relevant obligations.
- We are committed to sustainability, environmental protection, and pollution prevention, while also promoting actions to address climate change.

✓ **Results:** We are committed to objectives and values. We work with passion to achieve meaningful results.

This policy shall be adopted by all members of the organization and suppliers of ALIANZA LOGISTICS, along with the principles set out in the Code of Ethics and the anti-corruption and environmental policies.

Date of Approval: 21/04/2026

Approved by: Vicente Aguilar Galindo

APPENDICES

CHANGE CONTROL CHECKLIST:

Revision N.º	Date	Section of the document	Brief description of the change
01	13/01/2015		Initial creation
02	12/05/2017		The concept of commitment to sustainable development and responsibility toward society is added. The principles adopted by the company are grouped according to the stakeholders they affect: principles related to customers, employees, society, and suppliers.
03	23/10/2018		Storage services are added to the scope of our activities.
04	22/03/2019		Storage services are removed from the scope of our activities. Our mission, vision, and values are defined. Commitment and teamwork are added as key values for the company.
05	10/07/2020		The following statement is added "This policy will be adopted by all members of the organisation and suppliers of ALIANZA LOGISTICS, as well as the principles set out in the Code of Ethics and anti-corruption and environmental policies."
06	02/02/2022		<p>The Policy is reviewed to adapt it to the current reality of the company.</p> <p>A new essential principle is incorporated into our activity: to generate value for society and obtain profits through a professional, responsible, and consistent service.</p> <p>The concept of "customer satisfaction" is replaced with a "customer-oriented" approach.</p> <p>Our commitment to product safety culture is strengthened, along with the active dissemination of this culture at all levels of the organization.</p> <p>A commitment to employee responsibility and autonomy is added.</p> <p>Regarding suppliers, a supplier-oriented approach is established, ensuring conditions aligned with market standards.</p> <p>Finally, a commitment to sustainability and active support for the principles of Corporate Social Responsibility (CSR) is incorporated.</p>

06	25/05/2022		The policy is reviewed and approved.
06	02/02/2022		The policy is reviewed and approved.
07	13/06/2024		The vision and values are updated. The policy is reviewed and approved.
07	19/02/2026		The policy is reviewed and approved.
08	21/04/2026		The "People" section title is revised, and the previously mentioned points are removed. Some of the points under "Service and Excellence" are updated. The "Results" section title is revised, and the points previously included are removed.