

COMPANY POLICY

Our **mission** consists of focusing, in one single point, logistic needs with a flexible service, building trust.

Our **vision** is our commitment to improve the logistics sector, converting us into a benchmark. Dedicating our efforts to the alignment between the people who form part of our organisation, the quality of the service we offer and the results we pursue, being a solid foundation on which we will build the future of Alianza Logistics.

Our work consists of all the activities that a **transport agency** carries out, offering services of freight transportation at a national and international level.

To achieve this aim, we are guided by the following commitments:

- ✓ **People: humanity, contribution, well-being and respect.**
 - We understand life circumstances, value people and cultivate a supportive and generous environment that promotes wellbeing.
 - We respect and contribute consistently, promoting projects with the purpose of generating changes in our sector towards more responsible practices and creating shared value for society.
- ✓ **Service and excellence: cooperation, cohesion, communication and evolution.**
 - We strive for excellence in all our activities, striving to provide high quality services that meet the needs and expectations of our customers.
 - We encourage cooperation, cohesion and consistent global communication throughout the company.
 - We recognise that world is in constant evolution, and we too must adapt.
 - We seek continuous improvement in all our processes and activities, adapting to new realities and opportunities.
 - Continuous improvement of the quality of our services and management system.
 - Proactive approach and dynamic actions to maintain the security, integrity and safety of the merchandise under our responsibility, through a culture of product safety and a firm commitment to promote this at all levels of the company.
 - Compliance with the requirements of the UNE-EN ISO 9001, IFS Logistics, GDP Medicines, QS Scheme for Food and TAPA standards.
 - Compliance with legal regulations and other applicable requirements.
 - We are committed to sustainability, protection of the environment and pollution prevention.
- ✓ **Results: commitment and authenticity.**
 - We take full responsibility for our goals and commitments.
 - We work with passion and dedication to achieve meaningful results.
 - We act in authentic and consistent with our commitments way, building relationships based on trust.

This policy will be adhered to by all members of the organisation and suppliers of ALIANZA LOGISTICS, as well as the principles set out in the code of conduct and anti-corruption and environmental principles.

Date of approval: 31st July 2024
Approved by: Vicente Aguilar Galindo