

COMPANY POLICY

Our **mission** consists of focusing, in one single point, logistic needs with a flexible service, building trust.

Our **vision** is our commitment to improve the logistics sector, converting us into a benchmark. Dedicating our efforts to creativity and innovation, while valuing and respecting our people.

Our work consists of all the activities that a **transport agency** carries out, offering services of freight transportation by road at a national and international level.

To achieve this aim, we adopt the following principles:

- ✓ **Respect, honesty, commitment and team work** as values of our company.
- ✓ **Add value** to society and **make profit** through a service which is professional, responsible and coherent.
- ✓ With our **workforce**:
 - Search for personal and professional improvement from each and every one of our employees.
 - Communication, participation, motivation and commitment from all our staff.
 - Continuous training, internally and externally, adapted to our needs.
 - Team work, well-coordinated to obtain the maximum efficiency and effectiveness in all our processes.
 - Responsibility and independence of our staff.
- ✓ With our **clients**:
 - Customer orientated.
 - Continuous improvement of the quality of our services and management system.
 - Proactive approach and dynamic actions to maintain the security, integrity and safety of the merchandise under our responsibility, through a culture of product safety and a firm commitment to promote this at all levels of the company.
 - Comply with the requirements laid down by the standard UNE-EN ISO 9001, IFS Logistics, GDP Medicamentos and QS Scheme for Food.
- ✓ With the **suppliers**:
 - Appropriate conditions in the services that they provide us.
 - Supplier orientated.
 - Clarity in communication.
- ✓ With the **society**:
 - Compliance with legal regulations and other applicable requirements.
 - Actively apply the principles of corporate social responsibility.
 - We are committed to sustainability, protection of the environment and pollution prevention.

This policy will be adhered to by all members of the organisation and suppliers of ALIANZA LOGISTICS, as well as the principles set out in the code of conduct and anti-corruption and environmental principles.

Date of approval: 2nd February 2022

Approved by: Vicente Aguilar Galindo